MediOS24

HEALTHCARE. CONNECTED. ALWAYS.

THE HOSPITAL OPERATING SYSTEM

One hospital.
Connected teams.

MediOS24 HOS is a hospital operating system that brings clinical care, administration, finance and support services into a shared platform. It helps authorized teams follow the work across departments, with clear responsibilities and controlled access.

CARE + OPERATIONS + OVERSIGHT

01	**Clinical teams**	Visits, records and care
02	**Hospital operations**	Services, stock and people
03	**Leadership**	Finance, approvals and reports

A practical introduction for hospital leadership, doctors and staff.

Features. Benefits. Everyday workflows. A focused evaluation.

WHAT HOS DOES

From patient access to hospital oversight.

Patient access & care

Registration, appointments, queues, outpatient visits, inpatient admissions, beds, EMR and nursing workflows.

Help teams follow the patient journey and coordinate the next step.

Diagnostics & pharmacy

Laboratory orders, sample and result workflows, finalized lab reports, radiology worklists and pharmacy dispensing.

Make departmental work and pending actions easier to track.

Revenue & finance

Invoices, receipts, advances, refunds, settlements, insurance claims and central accounting workflows.

Connect service activity with financial review and reconciliation.

Inventory & procurement

Requisitions, purchase orders, goods receipts, stock movements, batch and expiry tracking, and vendor invoice workflows.

Support stock accountability and more informed purchasing.

People & hospital services

Workforce, fixed assets, biomedical maintenance, housekeeping, diet, CSSD and ambulance operations.

Bring supporting teams into the hospital's operational picture.

Oversight & governance

Operational reports, approval workflows, audit trails, role-based access and hospital-scoped configuration.

Give authorized managers visibility into work, exceptions and accountability.

HOW A HOSPITAL BENEFITS

Make the next step visible.

A shared platform helps teams follow work across departments. Here is an illustrative patient journey.

1

Register & schedule

Reception finds or registers the patient, books a visit and manages the queue.

2

Consult & document

The clinician reviews permitted patient context and records the encounter and next steps.

3

Coordinate services

Diagnostics, pharmacy and nursing teams work through their respective orders and worklists.

4

Complete & reconcile

Care teams manage completion or discharge; finance teams review charges, payments and outstanding work.

What this means for the hospital

Clearer handoffs, visible pending work and a shared basis for review. Measure the effect on waiting time, task completion and reconciliation during a pilot.

Actual steps depend on configured workflows. Benefits are intended operational advantages, not measured customer results.

FOR DOCTORS AND STAFF

Relevant workspaces. Familiar patterns.

Search, filters, status labels, contextual forms and permission-aware actions provide consistent ways to find and complete work.

Doctors

Patient summaries and encounter workspaces bring permitted clinical context and documentation together.

Keep the consultation focused on the patient and the next care action.

Nurses

Nursing and inpatient workspaces organize assigned care activity and ward-related tasks.

Make outstanding care work easier to identify during a shift.

Reception & front office

Patient search, registration, appointments and queue workflows support the arrival process.

Follow bookings and visit status from a consistent workspace.

Diagnostics & pharmacy teams

Searchable worklists, filters, record details and status labels organize departmental activity.

Find the relevant order and understand what needs attention.

Finance & stores

Billing, reconciliation, purchasing and stock workspaces support structured review and controlled actions.

Trace transactions and investigate exceptions in context.

Managers & administrators

Reports, approval queues, access configuration and audit views support operational oversight.

Review activity and responsibilities with access appropriate to the role.

Built-in Help Centre guidance supports learning. Role-based training and staff feedback should confirm ease of use in your hospital.

HOW HOS IS DIFFERENT

Look at the connections, not just the feature list.

Hospital systems vary in scope. These are HOS evaluation points, not a claim that every other HMS lacks these capabilities.

Beyond individual department records

HOS combines clinical and administrative modules with finance, stock, approvals, events and reporting foundations.

See it in a demo: Ask to follow one service from its source record to the relevant financial or stock entry.

Control at the point of work

Role-aware screens are supported by server-side permissions and hospital scope controls.

See it in a demo: Demonstrate the same workflow as a doctor, front-office user and finance user.

Support services are part of the picture

Ambulance, workforce, assets and hospital support-service workspaces extend the operational scope.

See it in a demo: Include a support-service handoff in the hospital demonstration.

Assistance with human oversight

Governed AI workflows include review and traceability controls where enabled. Availability depends on configuration and validation.

See it in a demo: Check the permitted information, review step and enabled provider before adopting an AI workflow.

YOUR HOSPITAL, YOUR EVALUATION

See HOS through your own workflows.

Bring clinical, operations, finance and IT representatives into a focused demonstration.

01 Choose a representative patient journey and one operational workflow.

02 Demonstrate each step with the hospital's doctors, nurses and administrative teams.

03 Agree access roles, data migration scope and required external integrations.

04 Measure task completion, waiting time, reconciliation effort and staff feedback against a baseline.

05 Confirm training, support, acceptance criteria and release readiness before rollout.

Request a tailored demonstration

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Share this brochure with your clinical and leadership teams.

Scope and availability

Capabilities depend on the selected modules, configuration and deployment validation. External integrations, including LIS/RIS/PACS, messaging and AI providers, require separate setup and acceptance testing. This overview is not a certification or a production-readiness approval.

Confirm modules, implementation scope, training and support as part of your hospital-specific evaluation.